



511 Georgia

Hurricane Preparedness – General Messaging

Overview:

- Hurricane season is June 1 – Nov. 30 and while there are many ways to prepare for weather-related hazards, the Georgia Department of Transportation (Georgia DOT) wants to remind motorists, residents, and visitors to use 511 Georgia (511GA) as an added effort in their hurricane preparedness.
- During hurricane season and severe weather events, 511GA keeps motorists in Georgia informed about roadway conditions, closures, and evacuation routes.
- Plan your evacuation route using 511GA's detailed map or driving directions.

511GA Weather Functionalities – Hurricane:

- **View evacuation routes & important info:** Go to 511ga.org to view hurricane evacuation routes and to receive additional Georgia hurricane information.
 - o To view evacuation routes on the website, go to 511ga.org, click the Map Legend, scroll down to the “Information” section, and then select “Evacuation Routes”
 - o To view additional Georgia hurricane information, go to 511ga.org, click on the EXTRAS tab at the top ribbon, scroll down and select “Hurricane Information.”
- **Check Weather Radar:** 511GA.org integrates current weather conditions, radar, and forecasts for select cities. Users can easily view the weather layers by toggling them “on” in the map legend and know what to expect before they hit the road.
 - o **Tide Safety**
 - Motorists near Coastal Georgia should be aware of the tide times in their area. High tides can cause major floods on coastal roads and make them impassable in heavy inclement conditions.
 - Agencies, in places where there is the danger of high tides, place warning signs on public display to inform motorists of tide conditions. Drivers should pay attention to these signs in order to look out for dangerous tidal conditions and active road closures.
 - Resources:
 - <https://www.ussharbor.com/harbor/georgia-coastal-region/>
 - <https://oceanservice.noaa.gov/navigation/tidesandcurrents/>

511GA Services Available During Inclement Weather:

- **24/7/365:** 511GA is located at Georgia DOT's Transportation Management Center in Atlanta where live, local Operators are available around the clock to answer motorists' calls and provide travel information and dispatch roadside assistance.
- **Incident Reporting:** When inclement weather hits, the chance of down powerlines or trees increases. If motorists come across dangerous debris, down trees or powerlines in the interstate, they should call and report it to 511 so the proper crews can be dispatched to the area, and it tracked in the traveler system.

- **Roadside Assistance:** Motorists in need on Georgia's interstates can easily call 511 to request assistance from Georgia DOT's HERO (Highway Emergency Response Operators) and CHAMP (Coordinated Highway Assistance & Maintenance Program). HERO patrols interstates in metro Atlanta and CHAMP covers interstates outside of metro Atlanta. If stalled, stuck, or in need of gas, these programs are there for motorists.

About 511GA:

- 511GA, the Georgia Department of Transportation (Georgia DOT)'s free service, is the state's official source for real-time traffic and travel updates.
- 511GA covers all state routes and interstates in Georgia, providing important travel information and access to roadside assistance programs to the public.
- Motorists in Georgia can use the free service 24 hours a day, seven days a week by calling 511, visiting 511ga.org, or downloading the free 511Georgia app on Google Play or Apple Store.
- 511GA connects the public to accident reporting, roadside assistance, Highway Emergency Response Operator (HERO) and Coordinated Highway Assistance & Maintenance Program (CHAMP) requests, tourism information, and 511 systems in neighboring states.
- For additional Hurricane information, visit [Hurricane Safety & Evacuation Routes in Georgia - GDOT](#).