

Commending an Officer & Filing a Complaint



Office of Professional Standards
Internal Investigation Unit
(404) 546-5945

Chief Darin Schierbaum

Safety Tips



Remove all valuables from your vehicle, and lock your doors every time you park



Keep firearms locked and securely stored at all times



Wear your seatbelt every time you're in the car



Be aware of your surroundings at all times

Connect With APD

City of Atlanta
Police Department



@Atlanta_Police

Atlanta Police
Department



@AtlantaPolice



www.AtlantaPD.org



AtlantaPD.org



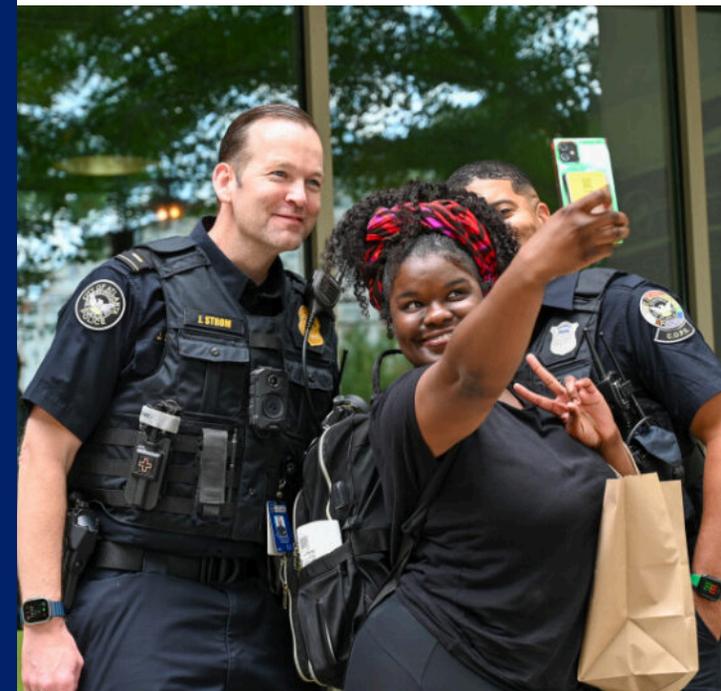
Additional Resources

Commending an Officer

Any person who wishes to commend an officer or employee of the Department may do so by filling out the online form below, or by contacting a supervisor at any precinct.

Please provide as much information as possible about the officer as well as the reason he or she should be commended. In addition, please provide your name and contact information in order to contact you if necessary.

Scan QR code
to submit a
commendation.



Filing a Complaint

The Atlanta Police Department provides thorough, impartial investigations of all allegations of employee misconduct and imposes appropriate disciplinary actions for all sustained employee work rule or city ordinance violations.

Every complaint, regardless of its nature, is appropriately investigated. Complaints of minor violations may be assigned to members of the employee's chain of command for investigation.

Complaints may be submitted at the Office of Professional Standards or any work site of the Atlanta Police Department.

If you would like to register a complaint, or if you have any questions or concerns involving the complaint process and procedures, please contact:

The Office of Professional Standards
185 Ted Turner Dr. SW,
Atlanta, GA 30303
(404) 546-5945

Complaints can also be registered at the listed Atlanta Police Department Precincts and on line at www.Atlantapd.org

Scan QR code to begin your complaint online



atl311.com/apd

Complaint Process

Step One: Initiate Complaint

- Online portal (atl311.com/apd)
- By phone
- In-person
- By mail

Step Two: Internal Affairs Unit

- Complaint is documented
- Complaint is reviewed
- Complaint is investigated
- Disposition recommendation is provided

Step Three: Final Disposition

- The final disposition of a complaint is supported by sufficient evidence. Complaints can be unfounded if the complainant admits to false allegations or classified as exceptionally closed if the department cannot complete the investigation due to reasons outside of their control. Disciplinary action occurs when a complaint is sustained.

Step Four: Notification to Complainant

- Once the investigation is complete, you will receive the official disposition of your complaint in writing via U.S. Mail or email.
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Disciplinary Action

There are two types of Disciplinary Action which can be recommended for a sustained complaint:

Non-Adverse Action

Non-adverse action is used for minor infractions that need to be acknowledged but are not severe enough to warrant adverse action. This includes:

- Oral Admonishment
- Written Reprimand

Adverse Action

Adverse action is used for major infractions and violations. This includes:

- Suspension without pay
- Demotion
- Dismissal

